

Budget Payment Plan

A budget payment plan is available for residential customers who have been at their present location for 12 continuous months or more. Procedures are in place for setting up and reviewing the budget payment plan calculation. Changes are made at the discretion of the Customer Service Department based on the customer's average bill from the previous 12 months. Customers will be notified of any changes. A customer may concurrently participate in the budget payment plan and automatic bank payment plan.